



# The Bhagirathi Co-operative Milk Producers' Union Limited

(A Govt. of West Bengal Project)

BU/P&I/DBT/1089

Dated: 13.10.2025

## NOTICE INVITING QUOTATION

The Bhagirathi Cooperative Milk Producers' Union Limited invites Offline Quotations from individual developers, firms, companies for development, installation, testing, commissioning, and deployment of **Web Application with WhatsApp Business Cloud API for The Bhagirathi Co-operative Milk Producers' Union Limited** as per terms and conditions mentioned hereunder:

1. Bidders are required to study the SRS as per **Annexure A**, understand the requirement, and then quote their rate. Bidders may contact Mr. Golam Kibria (Mobile: 9083025208) for any clarification regarding the scope of work after reviewing the SRS.
2. Bidders are required to quote their lowest and best competitive rate/offer in a sealed envelope addressing to the Managing Director of the Milk Union. The rate quoted must be inclusive of all taxes and levies. No extra incidental charges shall be provided.
3. The developed software must be as per the Standard Operating Procedures of the Milk Union.
4. As it is a Govt. of West Bengal Project supplier must maintain absolute confidentiality regarding the data content of the software.
5. The selected bidder may have to enter into a Non-disclosure agreement of data with the Milk Union if the Milk Union decides so.
6. 50% Payment shall be made in NEFT/RTGS in the bank account of the bidder after successful delivery. The remaining 50% shall be paid after 30-60 days of successful deployment of the system.
7. Bug fixes are to be done during testing. If it comes to the notice of the Milk Union that there are major bugs in the system, Milk Union may withhold the payment.
8. Bidder must provide the GST Registration Certificate along with the most competitive offer.
9. **The last date and time of bid submission shall be 25.10.2025 at 1600 hrs in The Bhagirathi Cooperative Milk Producers' Union Limited, Feeder Dairy Panchanantala, NH-34, Chaltia, Berhampore, Murshidabad Pin-742101.**
10. Free online support must be given for 2 year. Failure to provide support shall lead to forfeiture of payment.
11. Hosting in the Server should be done by the developing agency/company. In this case the Milk Union shall make actual payment to the developing agency/company. The company has to produce the actual bill/invoice from the principal company for release of payment.



## The Bhagirathi Co-operative Milk Producers' Union Limited

(A Govt. of West Bengal Project)

12. The rate quoted must be valid for 6 months and not subject to any escalation.
13. The development, installation, testing, commissioning, and deployment of the application shall be completed within **one month** from the date of issuance of the Work Order.
14. The Milk Union may ask the lowest bidder to submit a security deposit of Rs. 5000/-prior before release of Work Order if the Milk Union thinks so.
15. The intending bidder has to submit the following documents in the offer:
  1. **Details of the bidder, like firm name, address, etc.**
  2. **GST Registration Certificate.**
  3. **PAN**
  4. **Commercial Offer as per Annexure B.**
16. For any dispute between the service provider and the Milk Union, the decision of the Milk Union shall be final and binding.
17. The Milk Union reserves the right to accept or reject any bids at any point of time or to cancel the entire tender without assigning any reason thereof.

Sd/-

Managing Director  
The Bhagirathi Milk Union

Copy forwarded to:

1. Official Website ([www.bhagirathimilk.com](http://www.bhagirathimilk.com))
2. [I/C F&A](#)
3. [DBT Department](#)



# The Bhagirathi Co-operative Milk Producers' Union Limited

(A Govt. of West Bengal Project)

## Annexure-B

### Commercial Offer

The Managing Director  
The Bhagirathi Co-operative  
Milk Producers' Union Limited  
Feeder Dairy, Panchanantala  
Berhampore, Murshidabad  
West Bengal, Pin- 742101

**Sub: Offer for development, installation, testing, commissioning, and deployment of Web Application with WhatsApp Business Cloud API for The Bhagirathi Co-operative Milk Producers' Union Limited**

Sir,

I have read the entire NIQ document, understood the terms and conditions, and thereby quote my best rate/offer as follows:

Development, installation, testing, commissioning, and Deployment of Web Application with WhatsApp Business Cloud API for The Bhagirathi Co-operative Milk Producers' Union Limited as per the Software Requirements Specification in Annexure-A

SL. No.	Particulars	Basic Price	GST @ 18%	Total
1.	Development, installation, testing, commissioning, and Deployment of a <b>Web Application with WhatsApp Business Cloud API</b> for The Bhagirathi Co-operative Milk Producers' Union Limited as per the Software Requirements Specification in <b>Annexure-A</b>	To be quoted by the bidder	To be quoted by the bidder	To be quoted by the bidder

**Signature of Bidder with Date**